



Lean programs for long-term success

Philips Healthcare Transformation Services Lean Management Programs

Competitive challenges and the pressure to reduce costs and improve quality are motivating a growing number of healthcare organizations to adopt Lean Management Programs. Healthcare providers have embraced Lean tools, techniques, and methodologies to help build competitive advantage by continually improving process efficiency and reducing operational waste. The Philips Healthcare Transformation Services team works closely with you and your clinical and administrative teams to develop a framework for creating and sustaining successful Lean programs. Our comprehensive solutions are personalized to your organization's specific business objectives and align with your culture. We enable the adoption and implementation of Lean management programs designed to help you address the operational, clinical, and organizational challenges you face – now and in the future.

Key advantages

- Increase the efficiency and performance skills of staff members
- Streamline the adoption of continuous improvement programs
- Enhance patient and staff satisfaction by embracing successful Lean management projects

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Lean programs – building a framework for sustainable success

Philips Healthcare Transformation Services provides you with the planning, training, methodologies, tools, and ongoing support to successfully implement and secure the long-term viability of a Lean program. We recognize the unique circumstances of each client environment and can help you design a flexible and scalable framework to support the development of a continuous improvement culture.

The typical process includes:

- **Champion training:** We help you select and train key staff members in Lean techniques that can be applied to deliver operational, clinical, and financial improvement projects. Once trained, this group of champions will be in a position to share Lean concepts and templates with others throughout your organization.

- **Lean program framework:** Our consultants provide a tailored framework to coordinate and track key activities and define ongoing improvement opportunities. This is critical to sustaining improvement efforts going forward.
- **Improvement roadmap:** We work with you to identify high-priority improvement projects by collecting and assessing opportunities to achieve specific objectives – such as increasing throughput or improving patient access to timely procedures. An improvement roadmap helps you align the right people with projects that are manageable and beneficial to your organization.
- **Change management assessment:** We work with you and your team to define and architect the deployment of a Lean change program, starting with a communication and engagement strategy that spans the project lifecycle.

- **Ongoing support:** Once your Lean program is established, we help you to organize a periodic session with Lean champions and key leaders to communicate achievements and identify areas that require additional support, such as teamwork, project identification, project prioritization, and project management.

Learn more

Find out how the Philips Healthcare Transformation Services team can help you deploy Lean Management Programs to drive organizational success. Please visit us at www.philips.com/healthcareconsulting

Philips Healthcare Transformation Services supports your Lean Management Program deployment efforts with:

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| Change Leadership Framework | Leading practices and templates set the stage for effective organizational change and rapid adoption among staff – before, during, and after implementation. |
| Lean Training Curriculum | Choose from more than 50 Lean modules based on the skill set desired and the training time available. |
| Operational Improvement Methodology | Along with supporting example templates, this helps expedite the Lean framework process design needed to develop and sustain the program. |
| Improvement Initiative Heat Map Template | Quickly determine the most impactful process improvement opportunities. Then determine your prioritization criteria and a ranking system during the project. |
| Progress and Support Workshop Template | Quickly identify the operational components that are making progress and where opportunities lie for additional mentoring and skills development. |
| Simulation | Simulation tools evaluate the impact of targeted improvement efforts. |

Please visit www.philips.com/healthcareconsulting



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Printed in The Netherlands
4522 962 94801 * MAY 2013